

Scatter Notes

SUMMER '24



CIRCLE'S
TENANT
NEWSLETTER



We acknowledge that Circle's homes are located within the treaty lands and territory of the Missisaugas of the Credit First Nation.

Toronto is the traditional territory of many nations including the Anishnaabek, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit, and Metis peoples.

As an organization, Circle is committed to critically looking at what it means to operate housing on this land, and how we can support reconciliation and Indigenous sovereignty.

Please visit our website at circlelandtrust.ca to view our full land acknowledgment.



Meet our Asset Management & Maintenance Team



If you are a Circle Tenant, chances are that you've spoken with someone from our Asset Management & Maintenance staff at least once.

Our AM&M team spend their days receiving your repair requests, visiting Tenant homes, coordinating with contractors, and planning all the renovations under our larger Capital Repair Program to bring all the homes into a state-of-good-repair over a five-year period.

We know how important quality maintenance is, so we're grateful to have such a skilled and caring group of people serving our Tenants. Our AM&M team is led by Behnaz Karimi, and also includes Charmaine Donnelly, Anna Paul, Marco Lima, Navin Bhatia, Robert Cadet, Shaun Botes, and Swaib Ssemakula.

Navin Bhatia - one of our two Maintenance Administrators - will be familiar to Tenants who've emailed or called in to request

repairs. When asked what he loves about working at Circle, Navin shared:

"The culture is connected, and employees are engaged and motivated, As an employee, I feel valued and considered."



Thank you to our AM&M team for their amazing work!

Tips from our Maintenance Department

1 As a friendly reminder - don't forget to turn the fan on while you shower! This will decrease the chances of mould growing in your bathroom and is one way to help keep you and your loved ones healthy. Happy scrubbing!

2 Your smoke alarm sounds different than your carbon monoxide alarm. Please make sure that you know the difference between both alarm sounds.

Don't be confused by the chirping of your carbon monoxide alarm's low-battery or "end-of-life" warning. If your alarm is alerting you of a

low-battery or "end-of-life" contact our Maintenance staff.

3 Please refrain from calling 9-1-1 for non-urgent matters.

Any fees incurred from an emergency call to 9-1-1 stemming from a low-battery or "end-of-life warning" will be charged back to the tenant.



Repairs & Renovations Underway!

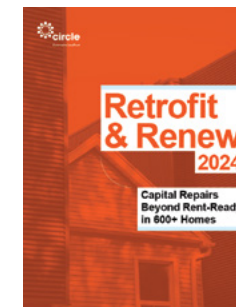
When the Scattered Homes were transferred from Toronto Community Housing in 2022, Circle made a commitment to bring all of them into a state-of-good-repair over the following five years. This work – which is known as our Capital Repair Program – is being made

possible thanks to funding from multiple levels of government, including the Canada Mortgage and Housing Corporation (CMHC) and the City of Toronto.

We know that some Tenants have been waiting a long time for repairs, so we're happy to report that things are progressing well – With hundreds of major repair and renovation improvements already completed, and many more to come!



We recently released the report **Retrofit & Renew: Capital Repairs Beyond Rent-Ready in 600+ Homes** to share updates about our progress so far, the values that are guiding our program, and what we've learned. To see the full report, visit Circle's website.



Energy Upgrades from CLEAResult

Circle has been working with the company CLEAResult to provide free upgrades to our homes that will make them more energy efficient. We've already replaced hundreds of lightbulbs with new energy efficient ones, provided dozens of new appliances, and we're gearing up for insulation improvements that will provide energy savings, and make homes more comfortable.

We've heard that some Tenants are unsure if this program is associated with Circle, so we wanted to assure you that the CLEAResult team and their installation partners are working with us, and that Tenants will not be charged for any work related to this program. CLEAResult is currently reaching out by phone and email to book assessments, and will continue to do so in the coming months. If your home has already been assessed, please be on the lookout for more updates from them.

If you have any questions or would like to participate in this program,



contact Kathy Kurtz at kathy.kurtz@circlelandtrust.ca or 437-781-8432 ext. 207.

Rent-Geared-to-Income Updates

Circle is currently conducting the 2024 Annual Income Review for all rent-geared-to-income households. The deadline for packages to arrive at the Circle office was May 31, 2024. If you haven't already sent in your packages, please do so as soon as possible.

If you have questions about the process or how to submit your packages, contact the Tenant Services Department at (437) 781-8432 ext. 2 or Tenantservices@circlelandtrust.ca

Callout for Tenant Spotlight

Would you like to share your story or ideas with Circle's Tenant community? Would you like to be featured in the Tenant Spotlight section of our newsletter? Please contact us at community@circlelandtrust.ca for a chance to be featured!

SUMMER TENANT EVENTS

After the success of Pizza in the Park last year, we've decided to host two events this summer so that Tenants can connect with our staff and each other, and enjoy some delicious food courtesy of Circle!



Pizza in the Park

**Thursday July 25,
5:30-7:30pm
in Fairmount Park**

Join us in the downtown east (1725 Gerrard St East, at Coxwell) to enjoy delicious pizza baked in the wood-burning oven! Rain date is July 31.

More information and RSVP (not required) is available at circlelandtrust.ca.



Picnic in the Park

**Tuesday September 10,
5:30-7:30pm
at Neilson Park**

We invite our Scarborough Tenants to join us in Malvern for a picnic at Neilson Park (1555 Neilson Rd) under the canopy. Rain date is September 12.

If you'd like us to host a Tenant event in your neighbourhood, please contact Ivy.

flowers with us for a chance to be featured on Circle's website or newsletter!

Do you be-leaf that you have expert gardening skills? Are you willing to share your knowledge with other tenants in your community? Or are you a beginner gardener that would like to put your green thumb to the test? A group of Tenants is interested in forming a **Garden Group!** If you'd like more information about participating, please contact Ivy. We're rooting for you!

Gardener's Corner

Last year, Circle worked with Indigenous-led landscape educators Alter Eden to create custom **packages of seeds**



for our Tenants. These easy-to-grow seeds produce flowers that will be enjoyed by pollinators. Please contact Ivy if you would like some free flower seeds. If you planted your seeds last year, we would love for you to share photos of your beautiful

flowers with us for a chance to be featured on Circle's website or newsletter!

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TAG, you're it! Join our Tenant Advisory Group!

At Circle we value your feedback, which is why we created the Tenant Advisory Group (TAG), which is open to all Circle tenants. TAG meetings create a space for Tenants to connect with each other, consult on policies, and share ideas with Circle staff and management.

For more information on how to get involved, please contact



Ivy at community@circlelandtrust.ca or (437) 781-8432 ext. 3.



Community LandTrust

Maintenance Requests

- Submit using Tenant Portal
 - maintenance@circlelandtrust.ca
 - 437-781-8432 ext 4
- This line is answered 24 hrs a day,
7 days a week, all year

Questions about Tenancy (rent, income, etc)

- tenantservices@circlelandtrust.ca
- 437-781-8432 ext 2

Share your feedback, or join Tenant Advisory Group

- community@circlelandtrust.ca
- 437-781-8432 ext 3

Our Office Location

365 Bloor Street East, Suite 1902
Toronto ON, M4W 3L4
Mon-Fri 8:30am-4:30pm
www.circlelandtrust.ca

Got ideas for our newsletter, or want to share your story?

Contact Ivy at community@circlelandtrust.ca
or 437-781-8432 ext 3.

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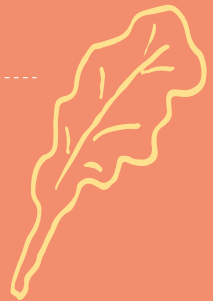
Did you know that there is affordable, healthy produce in Circle's neighbourhoods?

Check out the markets below, that were specifically created to be less expensive than regular farmers markets, and bring seasonal, locally-grown produce to you.

Scarborough Farmer's Market

Every Tuesday from 3:30-7:30pm
Rosebank Park, 1051 Progress Avenue,
Toronto, ON M1B 5Z6

Peppers, callaloo, bitter melon, a variety of spinach, zucchini, eggplants, and assorted herbs are a few of the many things that are available this season.



Harmony Good Food Market

Every Tuesday from 3-5pm
2 Gower St, East York, ON M4B 1E2

This seasonal outdoor market provides fresh, affordable local produce.

Keep an eye out for our next website post for more information on local food markets near Circle homes!

